

**FAIRBANKS INTERNATIONAL AIRPORT
OPERATIONAL ORDER**

TO: All

Taxi

RE: Rules and Regulations for

Cab Operations at FAI

Date: January 10, 2005

NO: 30

The purpose of this Operational Order is to establish rules and regulations for taxi cab (commercial passenger fare carrier) operations at Fairbanks International Airport (FAI).

Permits Required:

1. Obtain and complete application form at Airport Police & Fire that requires:
address,
manager and owner contact information,
24-hour phone contact number,
number of vehicles in fleet,
number of vehicles permitted at FAI,
description of each vehicle per 17 AAC 095, and
list of all current drivers with driver's licenses and birth date.
2. Vehicle inspection by Airport Police & Fire at time of permit issuance.
3. Permit required for each vehicle. Not transferable to any other vehicles or operators.
4. Permit duration is January 1 to December 31.
5. Permit sticker must be displayed on rear window, driver side.

Permit Fee:

6. Annual fee for permit established under 17 AAC 42.125 for taxicabs and commercial passenger fare carriers.

Taxi cab operator and/or operations must:

7. Meet all City of Fairbanks and State of Alaska rules and regulations for fare carriers and drivers.
8. Have non-flashing top light indicating fare carrier.

9. Have company name and vehicle number permanently affixed outside of vehicle and clearly visible to passengers entering taxicab.
10. List fares on each passenger entrance door (minimum one rate chart each side of vehicle) and inside cab. Fares must be clearly visible and easily readable by passengers.
11. Post record of insurance clearly visible to passengers.
12. Post complaint procedure and operator contact information in a manner clearly visible to passengers.
13. If fares are based on mileage, taxicabs shall use a taximeter, which shall be certified and sealed.
14. Take most direct route.
15. Provide receipts to passenger.
16. Keep a copy of these Airport rules and regulations in each vehicle.

Airport Staging Area:

17. Airport will provide a staging area (“the line”) for “flag” fare pick-ups. One taxi cab at a time will be allowed up front at the designated “flag” pick up spot for walk up service without reservations (pending current security requirements).
18. Taxicab waiting and passenger pick up areas will be directed and designated by the airport.
19. Follow “line” rules; flag fares are taken in order, no jumping for flag pick-ups or to front area.
20. Drivers must stay with vehicle at all times.
21. While in the “walk up” staging spot driver must accept first willing fare.
22. Airport may designate pick up area(s) for buses, shuttles, taxi cabs, etc, who have confirmed pick-ups (individual fare and non-fare).
 - ❑ Only carriers with customer service desk or related advertising in terminal and courtesy phone numbers and phones will be authorized to use this area.
23. Arrival drop off will occur in a designated area; fare vehicle must leave this area immediately after dropping off the passenger and return to the designated waiting line.
24. To facilitate terminal curb service during heightened national security alert situations;
 - ❑ Drivers of permitted taxi cabs may be required to undergo background checks and be issued special airport badges if curb service is desired.

- ❑ Taxicabs may be required to undergo inspection every trip to the concourse.

Violations of Rules and Regulations:

25. Operators and/or operations who fail to comply with city, airport, and/or state rules and regulations may forfeit their persons or vehicles right to operate at the airport for the duration of the operating permit. Cancellation per 17AAC 42 095 (l).

- ❑ Minor violations will result in a minimum 10-day suspension of the vehicle and/or driver from airport operations. (i.e. line infractions, soliciting fares on concourse, leaving vehicle unattended)
- ❑ Three minor violations within one permit year will result in the loss of vehicle permit and/or driver suspended from airport operations for the duration of the permit.

This Operational Order is issued in accordance with the provisions of Title 17, Chapter 42, Alaska Administrative Code.

Ric Barnett, Airport Operations Manager

Jesse VanderZanden, Airport Manager